



It is our goal to make your on-line shopping at The Last Straw a pleasant and rewarding experience. Please read the below terms of sale.

#### TERMS AND CONDITIONS:

**Returns:** Returns postmarked within 7 days from date received will be eligible for refund on the credit card used for payment. For a Return Authorization, go to the bottom of our Home page and click on "My Orders". Follow the instructions.

We will process your return within 1-3 business days from receipt at our store. To insure approval for refund the items must be free of damage and with original tags and containers. Do not return items which cannot be re-sold due to damage, wear, smells, stains and etc.

Return shipping fees are the responsibility of the customer. Please select a shipper with Tracking Capability to insure your shipment arrives successfully.

NO RETURNS OR REFUNDS ON SALE ITEMS.

**Exchanges:** If you are not happy with your choice of size/color, we may not have your item in a different size/color due to our limited inventory. We will be most happy to accommodate your exchange request, if possible. Simply place your new order and return the original purchase. We will ship your replacement when the original is received and accepted.

**Shipping:** Flat Rates are provided for ground shipping to the contiguous 48 states. Other and International shipping are not available at this time. Orders in excess of \$200.00 are eligible for Free Ground shipping.

**Payment:** All on-line payments will be via Debit or Credit Cards.

