



RETURN POLICY & NURSERY GUARANTEE

STORE POLICY

*We guarantee our plants to be healthy and in good condition at the time of purchase. However, since we cannot control the environmental conditions after the plants leave our nursery, we **do not** guarantee them unless we experience crop problems here on site. If you wish to return your plant or hardgood purchase, we will happily accept them back within 48 hours of purchase with a receipt, as long as they are in acceptable condition.*

All sale purchases are final.

NURSERY GUARANTEE

*All **regular priced** trees and shrubs are guaranteed for **60 days** from the date of purchase. Within this time period, the purchase may be returned for **100% store credit or exchanged for a new plant**. Eligible returns must have the dead plant and original receipt.*

FISH

If your fish dies within 48 hours of your purchase, please return the fish as well as a sample of your pond water AND your receipt. We will then exchange for a replacement.